

# Order for the connection to Telkom's telecommunications network of a private branch exchange (PBX)



## Important information

Please write clearly in block letters or mark the applicable block with an X.

Please note that

- (i) only PBX equipment licensed by the Independent Communications Authority of South Africa (ICASA) and supplied by ICASA licensed PBX suppliers may be connected to Telkom's telecommunications network;
- (ii) any PBX, whether new or refurbished, may only be installed by the licensed PBX manufacturer/supplier or licensed independent maintenance organisation licensed for the specific PBX, and;
- (iii) you should apply separately for exchange lines to connect the PBX to Telkom's telecommunications network.

Telkom SA Limited furthermore recommends that

- (i) a prospective PBX user does not incur any contractual liability before having obtained confirmation that his requirements with regard to exchange lines can be met;
- (ii) when requesting an increase in line capacity of an existing PBX, the PBX user ascertains whether or not the PBX can accommodate the required additional lines and if not, to arrange the necessary with his PBX supplier and;
- (iii) the basic accommodation requirements for the proposed PBX be brought to the user's attention by means of a typical accommodation diagram by the PBX supplier.

## 1.0 General

Name of business \_\_\_\_\_

Postal address \_\_\_\_\_

\_\_\_\_\_ Code \_\_\_\_\_

Business registration no. \_\_\_\_\_

VAT registration no. \_\_\_\_\_

**Note** - A suretyship may be required.

## Contact particulars

Name & Surname \_\_\_\_\_

Number during business hours \_\_\_\_\_

Mobile Number \_\_\_\_\_

E-mail address \_\_\_\_\_

Language preference    English     Afrikaans

## 2.0 I/ We require -

- that a new PBX be connected.
- the connection of a new PBX to replace an existing system.  
**If so, do you wish to -**
  - deregulate; and
  - take over the existing Telkom extension reticulation (where possible).
- an increase in line capacity of an existing PBX.
- outdoor transfer of existing PBX.
- the provision/change of a PBX and outdoor transfer.

**Note** - If a traffic investigation on an existing PBX is required, please complete a 209134 order form.

Date on which service is required \_\_\_\_\_

## 3.0 Installations address:

Name of building \_\_\_\_\_

Floor \_\_\_\_\_ Room no. \_\_\_\_\_

Street \_\_\_\_\_ Street no. \_\_\_\_\_

Suburb \_\_\_\_\_

City/Town \_\_\_\_\_

Stand number \_\_\_\_\_

## 4.0 Details of PBX equipment to be installed (if already known)

Manufacturer \_\_\_\_\_ Type and model \_\_\_\_\_

## 5.0 PBX requirements

### Exchange Lines

### Quantity required

- Analogue \_\_\_\_\_  
 ISDN 2/2a (to be applied for separately) \_\_\_\_\_  
 ISDN 30 (to be applied for separately) \_\_\_\_\_  
 DDI/DDO (to be applied for separately) \_\_\_\_\_

Extensions: If to be provided by Telkom

### Quantity required

- Indoor \_\_\_\_\_  
 Outdoor \_\_\_\_\_ (on the same premises as PBX)  
**Total** \_\_\_\_\_

## Tie lines required: Installation addresses of PBX's

### Local side

Name of building \_\_\_\_\_  
Floor \_\_\_\_\_ Room no. \_\_\_\_\_  
Street \_\_\_\_\_ Street no. \_\_\_\_\_  
Suburb \_\_\_\_\_  
City \_\_\_\_\_  
Stand Number \_\_\_\_\_  
Telephone no. at site \_\_\_\_\_

### Remote side

Name of building \_\_\_\_\_  
Floor \_\_\_\_\_ Room no. \_\_\_\_\_  
Street \_\_\_\_\_ Street no. \_\_\_\_\_  
Suburb \_\_\_\_\_  
City \_\_\_\_\_  
Stand Number \_\_\_\_\_  
Telephone no. at site \_\_\_\_\_

## Directory entry required

\_\_\_\_\_  
\_\_\_\_\_

## 6.0 In case of outdoor transfer

Address of existing PBX if outdoor transfer required \_\_\_\_\_  
\_\_\_\_\_

Is temporary service required at the old address?  Yes  No

Existing exchange lines: telephone numbers \_\_\_\_\_

Type:  Analogue  ISDN 2/2a  ISDN 30  DDI/DDO

Number of extensions in use from existing PBX

Indoor \_\_\_\_\_ Outdoor \_\_\_\_\_ Same premises \_\_\_\_\_ Other premises \_\_\_\_\_

Tie lines to (telephone numbers) \_\_\_\_\_  
\_\_\_\_\_

## 7.0 Agreement by Customer

I accept that the service will be subject to the provisions of the Electronic Communications Act of 36 of 2005 and Telkom's Standard Terms and Conditions, as amended from time to time; and

I confirm that I am authorised to order the service(s) and the details I have given in this form are correct and complete.

Signed on this \_\_\_\_\_ day of \_\_\_\_\_  
20 \_\_\_\_\_ at \_\_\_\_\_

Customer's signature \_\_\_\_\_

Name in block letters \_\_\_\_\_

Capacity \_\_\_\_\_

## 8.0 Particulars of installation organisation

Business name \_\_\_\_\_

Contact person \_\_\_\_\_

Telephone no. \_\_\_\_\_  
\_\_\_\_\_